

## Repatee Voice Mail Help

### First time set up

The first time you log in, the system will ask you a few simple questions to record your name, record a personal greeting (message that callers hear), and set your security code (password). Please follow the steps below to set up your new mailbox:

1. If you're calling from inside, dial **Ext. 2323**, or press your **Voice Mail button**.
2. Enter your **security code**. The code for the initial set up login is **1234**. You will be asked to choose a new personal security code in step 6.
3. Record your **name**. Speak your first and last name and press \*. You will have the opportunity to approve or re-record your name by pressing **1. Yes** or **2. No**.
4. You will be asked if you would like to be included in the **directory**, press **1. Yes** or **2. No**.
5. Record your **personal message**. Record your message that callers will hear and press \*. You will have the opportunity to approve or re-record your personal message by pressing **1. Yes** or **2. No**.
6. Set your **personal security code** or password. Your security code can be 4 to 10 digits long. Enter your new code and then press \*, you will be asked to re-enter your security code, re-enter your code and press \*.
7. The system will ask "are you are satisfied with your **set up**?" press **1.Yes** or **2. To erase** and start over at step 3.

### Accessing your messages after initial set up

Please follow the steps below to access your voice mailbox after the initial set up:

1. Dial **Ext. 2323**, or press your **Voice Mail button**.
2. Enter your **security code**. This is the code that you set up in step six.

## Other useful hints

### General

Whenever the system asks you a question: press 1 for yes and 2 for no.

### Calling from outside the system

1. If you're calling from outside the system, dial **218-878-2323**.
2. Enter your personal ID. Your **personal ID** is a 9 followed by your extension number. So if your extension is 4321, you would dial 94321.
3. Enter your security code.

### Leaving a message

Press \* to skip greeting

### Main menu shortcuts

- 4 Check new messages
- 5 Leave messages
- 6 Review messages
- 7 Change set up options
- 744 Hear current greeting
- 745 Switch greetings
- 764 Change call transfer
- 765 Change message delivery
- 774 Change security code

### During message playback

- 3 Menu options
- 7 Rewind
- 8 Pause
- 9 Fast forward
- # Repeat
- 34 Reply
- 35 Skip
- 36 Delete message
- 37 Archive
- 38 Time stamp
- 39 Redirect

### After message playback

- 5 Check next message
- 6 Delete message
- 7 Archive
- 8 Time stamp
- 9 Redirect
- 0 Save as new
- # Repeat message